Pikes Peak United Way
518 North Nevada Avenue, Colorado Springs, Colorado 80903-4939
voice 719 632-1543 fax 719 632-8139 www.ppunitedway.org

February 3, 2006

Pikes Peak Gay and Lesbian Community Center
Attn: Linda – Director
P. O. Box 607
Colorado Springs, CO 80901-0607

Pikes Peak United Way has launched **2-1-1,** an information and referral service for health and human services for El Paso, Teller, Chafee, Park, Lincoln and Cheyenne counties. We maintain the most up-to-date and accurate on-line database of non-profit human service agencies for these counties. For more information on **2-1-1,** please go to **www.211colorado.org** or you may access our database on-line at **http://colorado211.communityos.org.** There is no fee for an agency to be included on the database or to participate in the **2-1-1** initiative.

We have bi-lingual community specialists answering the incoming **2-1-1** calls live Monday - Friday 8 am to 5 pm. We ask basic intake questions and demographic information so we can offer the callers the best match in agency's program and service information. This is a win-win situation for both the service providers and your potential clients and will result in more qualified client referrals for you.

To assist us in this process please review and complete the attached documents (Authorization Form and Agency Survey) necessary for inclusion in our **2-1-1** database. It is important for your agency, **2-1-1 Colorado** and the public, that all information about your agency, programs(s) and services be current and accurate.

Pikes Peak United Way is very excited about the many benefits of **2-1-1** for our community and health and human service organizations. We look forward to ensuring that your agency is a successful part of this initiative and thank you for your prompt attention in completing this important information. If you have any questions or comments, please feel free to contact us at Tapestry@ppunitedway.org, **Reference PPUW/2-1-1.**

Please return all documentation to:

Pikes Peak United Way
Attn: Amy Dinofrio/Melba
2-1-1 Information and Referral Center
518 North Nevada Ave.
Colorado Springs, CO 80903
(719) 955-0752

United Way what matters.™

Colorado 2-1-1
Get Connected. Get Answers.

Pikes Peak United Way

Pikes Peak United Way
2-1-1 Information and Referral Center
Database Inclusion Policy

Pikes Peak United Way's 2-1-1 Information and Referral Center provides information and referrals to a broad range of human service agencies throughout the six-county central/eastern Colorado area (to include El Paso, Teller, Chaffee, Park, Lincoln, Cheyenne counties), as well as statewide and nationwide agencies. 2-1-1 Community Specialists provide as much information as possible to callers, enabling them to make informed decisions about which of the available resources best meets their needs. Pikes Peak United Way is NOT responsible for the quality of service delivered by any agency to which the caller is referred. 2-1-1 Community Specialists are to *refer* to available agencies based on information given by the caller and will not to recommend one agency over another.

Pikes Peak United Way 2-1-1 Information and Referral Center maintains a comprehensive database of agencies and programs whose services are directed toward the solution of human service problems.

CRITERIA FOR INCLUSION

The 2-1-1 On-Line Database is governed by the following inclusion and exclusion criteria. Agencies wishing to be included in this Database must fall into one of the categories listed below, in addition to meeting other criteria outlined:

- Nonprofit 501(c)(3) tax-exempt organizations or government agencies that provide social, educational, or health and human services.

- Organizations, such as churches and social clubs, which offer a service to the community-at-large, not just to their own members.

- Hospitals, health clinics, personal and intermediate care homes, retirement homes and communities, subsidized rental housing, independent living facilities, assisted living facilities, and nursing homes.

- For-profit companies/agencies offering services parallel to a nonprofit service which accept fees paid by a government agency or that offer programs/services for free or on a sliding scale fee. Pikes Peak United Way 2-1-1 Information and Referral Center will also consider commercial or for-profit organizations offering a service not

available in the nonprofit sector or those offering a service not adequately provided by the nonprofit or governmental sectors. All organizations considered for inclusion under these criteria must be certified or licensed by the appropriate level(s) of government where provisions for such certification or licensing exist.

Organizations must also meet the following criteria:

- Demonstrate provision of service for a period of at least twelve (12) months. Exceptions may exist in the event an organization meets the criteria, but is launching a new program which may not meet the inclusion criteria. The parent organization may 'qualify' the new program for 2-1-1 inclusion.

- Must be responsible for updating programs and services listings when changes occur.

- Show evidence of an established service site.

INCLUSION POLICIES

- A listing on the Pikes Peak United Way 2-1-1 Information and Referral Center Database does NOT constitute endorsement of, or liability for, any agency's programs or services.

- Pikes Peak United Way 2-1-1 Information and Referral Center reserves the right to refuse listing of an agency if, in our sole opinion, such listing is deemed inappropriate.

- Pikes Peak United Way 2-1-1 Information and Referral Center does not guarantee client referrals to anyone listed in the Database. Agencies are completely and wholly responsible for screening clients for eligibility of services within their programs.

- Pikes Peak United Way 2-1-1 Information and Referral Center reserves the right to cancel a listing when an agency no longer meets the required criteria. Agencies not providing updated information as requested will be deleted from the 2-1-1 Database.

Pikes Peak United Way 2-1-1 Information and Referral Center may also consider the following as a basis for denying inclusion in its Database:

- Agencies that deny service on the basis of color, race, religion, ancestry, sexual preference, nationality, creed, or whose services are illegal.

- When Pikes Peak United Way 2-1-1 Information and Referral Center knows or has reasonable basis to believe that services provided to clients are not in accordance with commonly accepted professional practices and standards.

PIKES PEAK UNITED WAY
2-1-1 INFORMATION AND REFERRAL CENTER
AUTHORIZATION FORM

I, LINDA L. DEVOCELLE,
(President/CEO/Executive Director's Name)

have provided the requested Agency Survey information and meet the Inclusion Criteria as outlined in the Database Inclusion Policy for my agency,

PIKES PEAK GAY AND LESBIAN COMMUNITY CENTER,
(Agency Name)

and hereby authorize the use of this data by the Pikes Peak United Way for 2-1-1 Information and Referral purposes.

Linda L. Devocelle — 2-5-2006
(President/CEO/Executive Director's Signature) (Date)

Please return with agency/program information to:

Pikes Peak United Way
2-1-1 Information and Referral Center
Attn: Amy Dinofrio
518 North Nevada Ave.
Colorado Springs, CO 80903

Colorado 2-1-1 Get Connected. Get Answers.

Pikes Peak United Way

PIKES PEAK UNITED WAY
2-1-1 INFORMATION AND REFERRAL CENTER
AGENCY SURVEY

Agency Information

Agency Name: PIKES PEAK GAY & LESBIAN COMMUNITY CENTER

Also Known As (AKA): PPGLCC or THE PRIDE CENTER

Address: 716-B N. TEJON STREET

City: COLORADO SPRINGS **State:** CO **ZIP:** 80903 **County:**

Agency/Administrative Phone: 719-471-4429 **Alternate Agency Phone:**

TTY Phone: **FAX:** 719-471-3293

Internet Home Page: WWW.PPGLCC.ORG

Internet E-mail Address: INFO@PPGLCC.ORG

Agency 2-1-1 Contact Person: RYAN ACKER (Other than CEO/Pres.)	**Exec./Dir./Pres./CEO:** LINDA DEVORELLE
Direct Phone Number: 719-471-4429	**Direct Phone Number:** 233-3760
Email: RYAN@PPGLCC.ORG	**Email:** LINDA@PPGLCC.ORG

Preferable Contact Method: PHONE OR EMAIL

Agency Hours: M-F 2-6PM

Agency Type (check one)

Church	(Non-Profit)	For-Profit	Government (Level:)
Hospital	Media	Private Practice	Support Group
United Way Funded Agency		University/College	

Agency's Mission Statement:

"TO EMPOWER THE GAY, LESBIAN, BISEXUAL AND TRANSGENDER PEOPLE OF THE PIKES PEAK REGION TO ACHIEVE CIVIL AND SOCIAL EQUALITY, BY PROVIDING RESOURCES, SUPPORTING THE DEVELOPMENT OF LGBT GROUPS AND ORGANIZATIONS ADVOCATING FOR LGBT INTERESTS AND PROMOTING A SENSE OF COMMUNITY."

Pikes Peak Gay and Lesbian Community Center (PPGLCC) was incorporated as a nonprofit in 1981. Today, it is a focal point for LGBT resources and support in the Pikes Peak region and beyond. Among its many undertakings, PPGLCC organizes an annual PrideFest, sponsors numerous social and support groups, publicly advocates for equality, operates a drop-in center, and publishes a gay-friendly resource directory and email news bulletin. For more information about its services, log onto www.ppglcc.org.

Program Information

Program Name: ✳ _____

Program Address (if different from Agency): _____

(If multiple programs, please copy this page and include this information for each program)

City: _____ **State:** _____ **Zip:** _____ **County:** _____

Program Phone: _____ **TTY Phone:** _____ **FAX:** _____

Program Contact Person: _____ **Title:** _____

Program Days/Hours: _____

Program Description/Objectives (Please attach an agency/program brochure, if possible)
(Please be specific about services offered - attach additional paper, if necessary):

✳ WE ARE A RESOURCE / REFERRAL CENTER. WE DO NOT PROVIDE EMERGENCY SERVICES - SUCH AS HOUSING, FINANCIAL ASSISTANCE OR FOOD. WE MAKE EVERY EFFORT TO CONNET INDIVIDUALS TO THE AGENCIES + OTHER ORGANIZATIONS IN THE COMMUNITY THAT DO OFFER THESE SERVICES.

Languages Spoken at Program Site: ENGLISH

Fees:

☒ None ☐ Medicare ☐ Medicaid ☐ Private Pay

☐ Full Fee of $ _____ per _____

☐ Sliding Scale Fee (starting at $ _____)

☐ Other (please specify) _____

Eligibility Requirements:

☐ Photo ID ☐ Social Security Number ☐ Eviction/Shut-Off Notice

☐ Proof of Income ☐ Proof of Veteran Status

☐ Proof of Residency (specify below):

☐ No boundaries, but proof of residency required

☐ El Paso County ☐ Teller County ☐ Park County ☐ Chaffee County

☐ Elbert County ☐ Lincoln County ☐ Cheyenne County ☐ Other County

☐ Must live in specific city/cities (specify): _____

_____

☐ Other Criteria (specify):_____

_____

Program Serves:

☐ Colorado Springs area only

☑ El Paso County

☑ Teller County

☐ Other County(s) coverage: _____

☐ Statewide

☐ Nationwide

☐ Specific area/boundaries as stated above (proof of residency)

Intake Procedure (please limit to the following two lines):

_____

_____

Please return this survey along with the Authorization Form to:

PIKES PEAK UNITED WAY
2-1-1 Information and Referral Center
Attn: Amy Dinofrio
2-1-1 Supervisor
518 N. Nevada Ave
Colorado Springs, CO 80903

Melba [redacted]
February 03, 2006

Agency Profile

2-1-1 Colorado

Please Keep!

Español/Other Languages

Pikes Peak Gay and Lesbian Community Center

FYI

General Information

Description of Agency: Rainbow Pages Southern Colorado now available online!
PPGLCC's Rainbow Pages Southern Colorado, a listing of businesses and organizations dedicated to providing services to the LGBT community free from prejudice and discrimination, is now available online. Click on this link and support those who support us!

"GAY & LESBIAN SERVICES" Added to Colorado Springs Chamber of Commerce Business Guide
One of the most influential Chambers of Commerce in the United States now lists Pikes Peak Gay & Lesbian Community Center under a brand new heading in its directory: Gay & Lesbian Services!

Special thanks to the efforts and support of the NetCoRe Businesses, Center Business Members, and to the Center Members for making progress and victories like these possible!

Happening at the Pride Center...
GLBT 50+ Group, Leather Souls, Lesbian Singles Group, Men4Men Group (meets every Tuesday), GLBTQA 20-Something Group, FUSION! Gay/Bi Men's Activities

Mission: To provide services to the LGBT community free from prejudice and discrimination

Location: El Paso County

Intake Procedure: Call for more information.

Intake Requirements: The Pride Center is located behind the building at 716 North Tejon, between Dale and Monument.

Availability

Hours of Operation: ~~2:00pm - 4:00pm~~ 6?? M-F 2-6pm

Contact Information

Contact's Phone: (719) 471-4GAY (4429)

Contact's Email: info@ppglcc.org

Physical Site Address 1: 716 1/2 North Tejon Street

Physical Site City, State, Zip: Colorado Springs, CO 80903

Mailing Address 1: PO Box 607

Mailing City, State, Zip: Colorado Springs, CO 80901-0607

Main Phone: (719) 471-4GAY (4429)

Fax: (719) 471-3293

Email: info@ppglcc.org

Web Address: ~~webmaster@ppglcc.org~~ — WWW.PPGLCC.ORG

Map Link: Click here for a map
(Click the "BACK" button to return to this page when finished.)

Please Mail

FYI

Melba [redacted]
February 03, 2006

Program Profile

2-1-1 Colorado

Español/Other Languages

Pikes Peak Gay and Lesbian Community Center

General Information

Description of Program: To create a sense of community and to promote acceptance and understanding among lesbians, gay men, bisexuals, and transgendered, and the community at large.

Objectives: Education, advocacy, and support for the lesbian/gay and bisexual community and the community at large.

Location: El Paso County

Intake Procedure: Call for more information.

Intake Requirements: You do not have to be a member to attend support groups or to participate in activities.

Fees or Charges

Type of Fees: Membership fee $20 per year

Availability

Hours of Operation: 2-6 P.M. Tuesday through Friday; Noon-4 P.M. Saturday

Additional Information

Source: PPUW

Affiliated Programs and Services

Affiliated Agency: Pikes Peak Gay and Lesbian Community Center

This Program: Pikes Peak Gay and Lesbian Community Center

Affiliated Service: Pikes Peak Gay and Lesbian Community Center

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[redacted]

Melba [redacted]
February 03, 2006

Service Profile

2-1-1 Colorado

Español/Other Languages

Pikes Peak Gay and Lesbian Community Center

General Information

Description of Service: To create a sense of community and to promote acceptance and understanding among lesbians, gay men, bisexuals, and transgendered, and the community at large.

Location: El Paso County

Intake Procedure: Call for more information.

Helpful Tips: The Pride Center is located behind the building at 716 North Tejon, between Dale and Monument.

Client Information

Target Population: ~~Gay Men and Lesbians~~ GAY, LESBIAN, BISEXUAL, TRANSGENDER

Gender: Either

Fees or Charges

Fee Amounts: ~~Membership fee $20 per year~~ NONE

Availability

M - F

Hours of Operation: 2-6 P.M. ~~Tuesday through Friday; Noon-4 P.M. Saturday~~

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
X	X	X	X	X	X	X	X	X	X	X	X

Mon	Tue	Wed	Thu	Fri	Sat	Sun
X	X	X	X	X		

Mornings	Afternoons	Evenings	Nights
X	X		

Specific Hours: 2-6 P.M. Tuesday through Friday; Noon-4 P.M. Saturday

Contact Information

Contact's Name: Ryan ACKER

Contact's Phone: (719) 471-4GAY (4429)

Contact's Email: info@ppglcc.org

Physical Site Address 1: 716 1/2 North Tejon Street

Physical Site Address 2: ~~716 and 1/2 N. Tejon~~

Physical Site City, State, Zip: Colorado Springs, CO 80903

Mailing Address 1: PO Box 607

Mailing City, State, Zip:	Colorado Springs, CO 80901-0607
Main Phone:	(719) 471-4GAY (4429)
Fax:	(719) 471-3293
Web Address:	~~webmaster@ppglcc.org~~ WWW.PPGLCC.ORG
Map Link:	Click here for a map (Click the "BACK" button to return to this page when finished.)

Additional Information

Source:	PPUW

Affiliated Programs and Services

Affiliated Agency:	Pikes Peak Gay and Lesbian Community Center
Affiliated Program:	Pikes Peak Gay and Lesbian Community Center
This Service:	Pikes Peak Gay and Lesbian Community Center

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[redacted]
February 10, 2006

Agency Profile

2-1-1 Colorado

Español/Other Languages

Pikes Peak Gay and Lesbian Community Center (PPGLCC)

General Information

Description of Agency: We are a resource and referral center. We DO NOT provide emergency services - such as housing, financial assistance or food. We make every effort to connect the individuals to the agencies and other organizations in the community that DO offer these services.

Mission: To empower the Gay, Lesbian, bisexual and transgender people of the Pikes Peak Region to achieve civil and social equality, by providing resources, supporting the development of LGBT groups and organizations, advocating for LGBT interests and promoting a sense of community.

History: Pikes Peak Gay and Lesbian Community Center (PPGLCC) was incorporated as a non-profit in 1981. Today, it is a focal point for LGBT resources and support in the Pikes Peak region and beyond. Among its many undertakings, PPGLCC organizes and annual PrideFest, sponsors numerous social and support groups, publicly advocates for equality, operates a drop-in center, and publishes a gay-friendly resource directory and email news bulletin. For more information about its services, log onto www.ppglcc.org.

Location: El Paso County

Intake Procedure: Call or e-mail for more information.

Agency Type: Non-profit

Client Information

Languages Spoken: English

Availability

Hours of Operation: Mon. - Fri., 2:00pm - 6:00pm

Contact Information

Contact's Name: Ryan Acker

Contact's Phone: (719) 471-4GAY (4429)

Contact's Email: ryan@ppglcc.org

Physical Site Address 1: 716-B North Tejon Street

Physical Site City, State, Zip: Colorado Springs, CO 80903

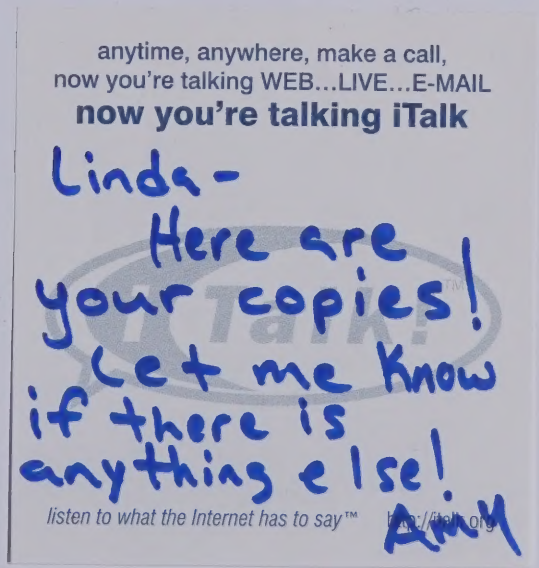
Main Phone: (719) 471-4GAY (4429)

Fax: (719) 471-3293

Email: info@ppglcc.org

Web Address: www.ppglcc.org

Map Link: Click here for a map
(Click the "BACK" button to return to this page when finished.)


anytime, anywhere, make a call,
now you're talking WEB...LIVE...E-MAIL
now you're talking iTalk
Linda -
Here are your copies! Let me know if there is anything else!
Amy
listen to what the Internet has to say™

Additional Information

Source: PPUW

Affiliated Programs and Services

This Agency: Pikes Peak Gay and Lesbian Community Center (PPGLCC)

Affiliated Program: Pikes Peak Gay and Lesbian Community Center (PPGLCC)

Affiliated Service: Pikes Peak Gay and Lesbian Community Center (PPGLCC)

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